



SAFETY CHARTER

When you hire a coach from Coastal and Country Coaches we guarantee to provide:

- 1st class service by a family run business established since 1947.
- Fully maintained coaches meeting all legal compliances.
- Access to records/audit trails of driver walk around checks, vehicle defects/parts ordered etc., by prior arrangement. This will demonstrate how well run our business is - essential for passenger safety.
- Coaches fleet age varied with 4 vehicles more than 15 years and 10 vehicles under 15 years.
- Coach fleet that includes ECE R66 Regulations vehicles (anti-crush roof)
- Professional drivers trained in all aspects of transporting passengers.
- Coaches with choice of two and three point safety belts to include factory fitted belts.
- Coaches carrying safety and emergency equipment.
- Coaches fitted with ABS/retarder braking systems, vehicles safety inspected every 4 weeks.
- Coaches with clearly defined emergency exits to include rear exit door, specified windows, roof hatches.
- Emergency planning procedures for drivers to put into action in the unlikely event of a crash/breakdown.
- Safety announcements prior to beginning of a journey.
- CRB checked drivers.

When we carry children or young people, the organiser/s of the trip is/are required to:

- Follow any instructions given by the driver. Drivers are legally in charge and have the same authority as an airline pilot or sea captain over who they carry.
- Ensure two adults sit by the rear emergency exit and familiarise themselves on how to operate it.
- Inform the driver immediately if any problem arises during the journey.
- Take all reasonable measures to ensure that children/young people do not cause any distractions that might affect the ability of the driver to concentrate on the important task of driving safely.
- Assist the driver in meeting the Driver's Hours Regulations.
- Ensure all passengers are wearing safety belts correctly and that belts are worn throughout the journey. Incorrectly worn safety belts carry the same legal penalty as not wearing a belt at all.
- Locate where all exits are positioned and where emergency and safety equipment is stored.
- Ensure luggage is stored safely and exits and aisles are kept clear.
- Ensure the organiser of the trip meets their legal duty to provide a safe journey for their party.
- Ensure that food and drink is not consumed on the coach and that all passengers observe the no chewing gum policy.

You are asked respectively, to please leave the coach in the same condition at the end of a journey as it was at the beginning removing all passenger rubbish when leaving the coach.

This safety charter is designed to improve the safety of every passenger when travelling with Coastal and Country Coaches and has been produced in conjunction with BUSK UK.

